



Frequently asked questions

Who is eligible?

City of Moreland residents who hold a Concession card, Health Care card or Pension card.

I rent. Can I use the service?

Yes. If you are eligible for the service, you can still have a free home energy check-up, but you may need to get permission from your landlord to install some products provided to you as part of this service. There are things that your Home Energy Adviser may recommend that don't need a landlord's permission.

Who installs the products?

The Home Energy Adviser may install some of the smaller products recommended during their visit. For the larger items, like ceiling insulation, a qualified installer will come back on another day.

Is this really a free service?

Yes. Warm Home Cool Home is free for health care, pension and concession card holders who live in the City of Moreland.

How do I know I can trust the Warm Home Cool Home service?

All of the Brotherhood Green Home Energy Advisers and Home Improvement Installers are trained to observe the highest standards of safety.

Warm Home Cool Home makes home improvements which increase comfort and reduce energy and water bills, such as installing ceiling insulation or low energy lights. It is free for concession card holders who live in Moreland. Call 9387 2058

“冬暖夏凉之家” 专门改善居家条件，增加舒适度，降低能源费用和水费，例如安装屋顶隔热或低耗能灯泡。在Moreland市政区内生活的优惠卡持有者可免费获得这些服务。请致电 9280 1910

Warm Home Cool Home apporta miglurie alla casa così da aumentare il comfort e ridurre le bollette energetiche e dell'acqua, per esempio con l'installazione di materiale isolante per il soffitto o di lampadine a basso consumo d'energia. Il servizio è gratuito per i titolari di tessere di concessione che vivono a Moreland. Chiama 9280 1911

To βελίω Warm Home Cool Home (Ζεστό Σπίτι – Δροσερό Σπίτι) κάνει βελτιώσεις στα σπίτια που αυξάνουν την άνεση και μειώνουν τους λογαριασμούς ενέργειας και νερού, όπως τοποθέτηση μόνωσης στο ταβάνι ή φώτα χαμηλής ενέργειας. Είναι δωρεάν για κατόχους κάρτας εκπτώσεων που κατοικούν στο Moreland. Τηλεφωνήστε στο 9280 1912

Warm Home Cool Home تقوم بتحسينات منزلية تزيد من الشعور بالراحة وتخفض فواتير الطاقة والمياه، مثل تركيب المواد العازلة على السقف، أو مصابيح الإضاءة منخفضة استهلاك الطاقة. مجاناً (حلمة بطاقة التخفيضات concession card) الذين يسكنون في مورلاند. اتصلوا على الرقم 9280 1913

Warm Home Cool Home (Sıcak Ev Serin Ev) servisi evinizi daha rahat hale getirecek ve elektrik ve su faturalarınızı düşürecek ev tadilatları yapmaktadır. Bunlara tavanlara izolasyon konulması ve tasarruf sağlayan ampül takılması gibi işler de dahildir. Moreland belediyesinde oturan ve indirim kartı olanlara ücretsizdir. Telefon 9280 1914

Warm Home Cool Home chuyên tân trang nhà cửa để làm tăng mức độ thoải mái và giảm chi phí năng lượng và nước, chẳng hạn như lót vật liệu cách nhiệt trên trần nhà hay gắn đèn ít tốn điện. Miễn phí cho người có thẻ giảm giá, cư ngụ trong địa phận Moreland. Xin gọi số 9280 1915

El programa Warm Home Cool Home efectúa arreglos en el hogar que le permiten mayor comodidad y reducen las cuentas de energía y agua, tales como la instalación de aislamiento en el techo o luces que consumen poca energía. El servicio es gratuito para las personas que viven en Moreland y son titulares de tarjeta de concesión. Llame al 9280 1916

“Warm Home Cool Home” provodi kućne poslove koji rezultiraju povećanjem komfora i smanjenjem računa za električnu energiju i vodu - poput postavljanja stropne izolacije i ugradnje svjetiljki koje troše manje električne energije. Ove su usluge besplatne za nositelje koncesijske iskaznice koji žive na području Moreland. Nazovite 9280 1917

वार्म होम कूल होम घर में ऐसे सुधार करता है जो आराम को बढ़ाते हैं और ऊर्जा और पानी के बिलों को कम करते हैं. जैसे कि छत में इन्सुलेशन (तापरोधक पदार्थ) डालना अथवा कम बिजली खर्च करने वाली बत्तियाँ। मोरलैंड के जिन निवासियों के पास कन्सेशन कार्ड है, उन्हें यह सेवा नि:शुल्क उपलब्ध है। फोन करे 9280 1918 पर



Living on concession?

Warm up for winter with a free home energy check-up



Brotherhood Green is a social enterprise of the Brotherhood of St Laurence. The Warm Home Cool Home service is an initiative of Moreland Solar City, an Australian Government funded environmental program supported by the Moreland Energy Foundation, Brotherhood of St Laurence, the Moreland City Council and Sustainability Victoria.

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Australian Government
Solar Cities

The Warm Home Cool Home winter offer

The Warm Home Cool Home service from Brotherhood Green is part of Moreland Solar City, an initiative of Moreland Energy Foundation, funded by the Australian Government and supported by Moreland City Council and Sustainability Victoria.

We can help make your home more comfortable and lower your energy bills this winter by giving you:

- ✓ The right energy efficiency advice for your home from Brotherhood Green
- ✓ Free products to make your home more energy efficient—installed at no charge.

The Warm Home Cool Home service is free for Health Care card, Concession card and Pension card holders who live in the City of Moreland.

Three easy steps to an energy efficient home

1 Book a *free* home energy check-up

Contact Brotherhood Green. We will make a time for a qualified Brotherhood Green Home Energy Adviser to visit you at home.

To make your booking:

Call Brotherhood Green on **9387 2058** or visit www.brotherhoodgreen.org.au

2 We visit you at home

A qualified Brotherhood Green Home Energy Adviser will visit you and do the home energy check-up.

They will look at things like lighting, window seals, curtains, fans, heating and insulation and ask questions about your energy use.

The Home Energy Adviser will then give you advice about simple things you can do to make your home more energy efficient.

“Your Home Energy Adviser will give advice on simple things to make your home more energy efficient”



3 You get *free* products

Your Home Energy Adviser will recommend products that can be installed to make your home more comfortable this winter.

All products will be provided and installed free of charge. Most products will be installed straight away. For some larger items we may need to come back on another day.

About the products

The products included in the Warm Home Cool Home service include:

Products designed to prevent heat from escaping:

- Draught seals on doors and windows
- Weather sealing
- ‘Draftstoppa’ to stop heat loss through ceiling exhaust fans
- Ceiling insulation

Products designed to improve energy efficiency:

- Stand-by power reducing switches
- Energy efficient light globes

